



University of Home Economics Lahore

Contact No: 042-35253411
Office of the Purchase and Procurement

TENDER DOCUMENT FOR THE PROCUREMENT OF
CATERING SERVICES (FRAMEWORK CONTACT BASIS) AT
UNIVERSITY OF HOME ECONOMICS, LAHORE

Issued to: -----

Tender No. UHE/P & P / 2022-23/009

Tender Notice

Sealed tenders/ bids are invited from experienced and GST, NTN registered firms and PRA for the following Tender on the basis of **Single Stage two Envelope Bidding Procedure** in terms of Rule No. **38 (2) (a)** of the Punjab Procurement Rules 2014.

| Tender No. | Description | Estimated Cost (Rs) | Bid Security (Rs) | Closing Time and Date | Opening Time and Date |
|-----------------------------------|---|---------------------|---------------------------|------------------------|------------------------|
| Tender No. UHE/P & P /2022-23/009 | Purchase of catering services on framework contract basis | 2,950,000/- | 2 % of the Estimated Cost | 11:00 am 02.03.2023 | 11:30 am 02.03.2023 |

- Tender Document will be immediately available after publishing of this Tender Notice Rule No. 25(1).
- Tender Document can be obtained from the purchase & procurement office, University of Home Economics, Lahore during office hours from Monday to Friday by depositing the **Tender Fee of Rs.1000, in the form of Pay Order/Demand Draft/or cash deposit slip in University of Home Economics A/C 0050447000071955 Habib Bank Ltd. Branch, Pace Tower Gulberg-II, Lahore.** If the tender documents are not purchased from purchase office of UHE and the documents are downloaded from PPRA/ UHE website then the original evidence of tender fee (deposit slip or draft of Rs. 1000 must be attached in original).
- The Bid Security in the form of “CDR in favour of **Additional Treasurer University of Home Economics, Lahore** is required to be submitted with the Technical Bid, without which the offer shall be rejected being non-responsive.
- Bids without supporting documents, undertaking, valid documentary evidence, and bids not conforming to terms and conditions given in the Tender Document will be liable for rejection.
- Bid(s) received after due time and date or bids without Bid Security in the shape of CDR or CDR less than the required amount or Bid Security in shape of Cheque/ Cross Cheque/pay order/ Demand Draft /Banker’s Cheque shall be summarily rejected
- University shall not be responsible for delays & non-delivery caused by courier firms/Post office etc. regarding issuance & receiving of bidding documents/Proposals.
- Vendors must quote their rates on the company letter pad/tender form according to the specifications.

Assistant Treasurer
University of Home Economics

Deputy Treasurer
University of Home Economics

Additional Treasurer
University of Home Economics

Tender No. UHE/P&P/2022-23/009

1 **INVITATION TO THE BID**

- 1.1. Bids/Tenders are invited, for Tender Documents for the procurement of **Catering Services** on framework contact basis from Sales Tax and Income Tax Registered manufacturers, authorized distributors, dealers and firms.

2. **INSTRUCTIONS TO THE BIDDERS**

- 2.1. Procurement will be made under Punjab Procurement Rules (PPRA)2014.
- 2.2. It will be clearly understood that the Terms and Conditions mentioned in this document are intended to be strictly enforced.
- 2.3. Bidders must ensure that they submit all the required documents indicated in the Tender / Bid Documents at the time of submission of Bids and no request for submission of missing documents will be entertained after opening of the Technical Bids.
- 2.4. Bids without supporting documents, undertakings, valid documentary evidence, and bids not conforming to terms and conditions given in the Tender Documents will be liable for rejection. Bids received after due time and date or bids without Bid Security in shape of CDR or CDR less than required amount or Bid Security in shape of Cheque/ Cross Cheque/ pay order/ Demand Draft /Banker's Cheque shall be summarily rejected.
- 2.5. Vendors must quote their rates on the company letter pad / tender form according to the specifications.
- 2.6. **Mode of Advertisement:**
As per Rule 12(2) the advertisement is being placed on the website of PPRA Punjab (www.ppra.punjab.gov.pk) and news papers
- 2.7. **Procedure of Open Competitive Bidding**
As per PPRA Rule No. 38(2)(a) procedures shall be followed with details given below:
- 2.7.1. The bid shall comprise of **a single package containing two separate envelopes. Each envelope shall contain separately the financial proposal and the technical proposal;**
- 2.7.2. The envelopes shall be marked as "FINANCIAL PROPOSAL" and "TECHNICAL PROPOSAL" in bold and legible letters to avoid confusion and firm name must be mentioned on each envelope.

- 2.7.3. Initially, only the envelope marked “TECHNICAL PROPOSAL” shall be opened; The envelope marked as “FINANCIAL PROPOSAL” shall be retained in the custody of procuring agency without being opened;
- 2.7.4. The Procuring Agency shall evaluate the technical proposal(s) in a manner prescribed in this document, **without reference to the price** and reject any proposal which does not conform to the specified requirements as listed in said Sections. During the technical evaluation no amendments in the technical proposal shall be permitted;
- 2.7.5. The financial proposals of technically qualified bidders shall be opened publicly at a time, and venue announced and communicated to the bidders in advance;
- 2.7.6. After the evaluation and approval of the technical proposal the procuring agency, shall at a time within the bid validity period, publicly open the financial proposals of the technically accepted and qualified bids only. The financial proposal of bids found technically non-responsive shall be returned un-opened to the respective bidders.

2.8. (a) ITEMS DESCRIPTIONS

| Sr. No. | ITEMS DESCRIPTIONS Minimum Required Specifications or equivalent | TO BE FILLED BY BIDDERS | |
|---------|---|------------------------------------|-------------------------------------|
| | | Unit Price (inclusive of taxes) | Total Price (inclusive of taxes) |
| 01 | <u>MENU (LUNCH BOX):</u> <ul style="list-style-type: none"> • Chicken Roast ¼ • Seekh Kabab • Roghni Naan • Tomato Sauce | | |
| 02 | <u>HIGH TEA</u> <ul style="list-style-type: none"> • Tea • Cake • Chicken Patties • Biscuits • Gulab Jaman | | |
| 03 | <u>Tentage Services</u> | | |
| (i) | Dera Complete (108 x 108) | | |
| (ii) | Dera Complete (90 x 126) | | |
| (iii) | Canopy Complete (54 x 54) | | |
| (iv) | Canopy Complete (45 x 45) | | |

| Sr. No. | ITEMS DESCRIPTIONS Minimum Required Specifications or equivalent | TO BE FILLED BY BIDDERS | |
|-----------|---|------------------------------------|-------------------------------------|
| | | Unit Price (inclusive of taxes) | Total Price (inclusive of taxes) |
| (v) | Shamiana all types (15 x 15) | | |
| (vi) | Jhallar all types | | |
| (vii) | Kanat all types | | |
| (viii) | Carpet (6 x 10) | | |
| (ix) | Carpet Passage | | |
| (x) | Carpet Passage Fancy | | |
| (xi) | Carpet Roll (13 x 27) | | |
| (xii) | White Chaddar | | |
| (xiii) | White Long Chaddar | | |
| (xiv) | Cover Chair & Sofa | | |
| (xv) | Table Top | | |
| 05 | <u>Furniture Items etc.</u> | | |
| (i) | Chair | | |
| (ii) | Chair Cover (VIP) | | |
| (iii) | Sofa Chair with arms | | |
| (iv) | Sofa Chair without arms | | |
| (v) | Sofa Set (Chromium) with arms | | |
| (vi) | Sofa Set (Chromium) without arms | | |
| (vii) | Sofa (VIP) | | |
| (viii) | Hi Back Chair | | |
| (ix) | Lounges | | |
| (x) | Takht Posh | | |
| (xi) | Special Stage Takht | | |
| (xii) | Paidan | | |
| (xiii) | Central Table | | |
| (xiv) | Table Round | | |
| (xv) | Table (Khana) 2 ½ x 4 | | |
| 06 | <u>Lighting Services Items:</u> | | |
| (i) | Mirch Lari | | |
| (ii) | Bulb Lari | | |
| (iii) | Dera Light (90 x 90) | | |
| (iv) | Beam Light 500 Watt | | |
| (v) | Beam Light 1000 Watt | | |

| Sr. No. | ITEMS DESCRIPTIONS Minimum Required Specifications or equivalent | TO BE FILLED BY BIDDERS | |
|--------------|---|------------------------------------|-------------------------------------|
| | | Unit Price (inclusive of taxes) | Total Price (inclusive of taxes) |
| (vi) | S. China Pool | | |
| (vii) | Running Putti / China Pipe | | |
| (viii) | Towery with Light | | |
| (ix) | Pedestal Fan | | |
| (x) | LED Light (Lari) | | |
| (xi) | Buffet Light | | |
| (xii) | Entrance with Bulb | | |
| (xiii) | Rice Jughnoo Light | | |
| (xiv) | Tower Stand (30Ft) 1000W | | |
| (xv) | Hanger | | |
| 07 | <u>Other Event Management Services</u> | | |
| 7(a) | <u>Generator Services:</u> | | |
| 7(a-i) | Generator 50 KVA with Operator, Wire, Change Over & Diesel for 08 hours per day | | |
| 7(a-ii) | Generator 100 KVA with Operator, Wire, Change Over & Diesel for 08 hours per day | | |
| 7(a-iii) | Generator 150 KVA with Operator, Wire, Change Over & Diesel for 08 hours per day | | |
| 7 (b) | <u>Air Conditioners:</u> | | |
| 7(b-1) | 50 Ton with Generator | | |
| 7(b-2) | 100 Ton with Generator | | |

2.8. (b) BID DATA SHEET (Information for the Bidders)

| | | |
|---|---------------------------------|---|
| 1 | Procuring Agency | University of Home Economics, Lahore |
| 2 | Tender Number | UHE/P&P/22-23/009 |
| 3 | Name of Tender | <u>Procurement of Catering Services</u> (On Framework Contract Basis) |
| 4 | Tender Document available place | Purchase and Procurement Office, University of Home Economics And online from the PPRA website (the evidence for payment of tender fee must attached with the technical bid) |
| 5 | Cost of Tender Document | Rs. 1000, in the form of Pay Order/Demand Draft/or cash deposit slip in University of Home Economics A/C 0050447000071955 Habib Bank Ltd. Branch, Pace Tower Gulberg-II, Lahore (Non Refundable) |

| | | |
|----|---|---|
| 6 | Bid Security | <ul style="list-style-type: none"> 2 % of estimated cost 59,000/- In shape of CDR in favor of “Additional Treasurer, University of Home Economics, Lahore” |
| 8 | Performance Security | Performance guarantee in shape of CDR or Bank Garrantee shall be provided by successful contractor, equivalent to 10% of contract amount. Insurance guarantee/Cheques or third party undertakings shall not be acceptable. |
| 9 | Tender Addressed to | Purchase Office, University of Home Economics, Lahore |
| 6 | Contact Number | Ph. 042-99269926 |
| 10 | Due Date, Time and place of submission of Tender Document | Closing date 02.03.2023 time 11:00 am Opening date 02.03.2023 time 11:30 am Purchase and Procurement Office, Admin Block, University of Home Economics, Lahore. |
| 11 | Date, Time and Place of Technical Bid Opening | Opening date 02.03.2023 time 11:30 am Office of Procurement and Purchase |
| 12 | Date, Time and Place of the Financial Proposals | Shall be intimated subsequently |

2.8. (c) Bidder Evaluation Criteria

Evaluation Sheet

| Sr. No | Description | Max Marks |
|--------|---|-----------|
| 1 | PERFORMANCE | 20 |
| 1.1 | Public Sector Performance = 15 marks (3 marks against each purchase order / satisfactory report) | |
| | Private Sector Performance = 5 marks (1 mark against each purchase order / satisfactory report) | |
| | Purchase Orders / Satisfactory Reports must be attached. | |
| 1 | EXPERIENCE (Establishment of the Firm) | |

| | | |
|--------------------|---|------------|
| 1.2 | Less than 15 years experience = 0 mark 15 years experience = 15 mark Above 15 and up to 17 years experience = 20 marks Above 17 and up to 19 years experience = 25 marks Above 19 and up to 20 years experience = 30 marks Above 20 years experience = 35 marks Supporting documents regarding the establishment of firm must be provided | 35 |
| 2 | FINANCIAL STRENGTH OF COMPANY | |
| 2.1 | Income Tax Return (Photocopies of latest income tax return filed must be attached) | 05 |
| 2.2 | Registration with PRA (Documentary proof of registration is mandatory) | 05 |
| 3 | STAFF STRENGTH Detail of Staff Members (1 mark for each staff member) | 05 |
| 4 | ASSETS SUFFICIENCY Vehicles: Five Vehicle = 10 marks 6-8 Vehicles = 15 marks More than 8 vehicles = 20 marks (copies of registration books of concerned vehicles to be attached) Other than Vehicles: Crockery Equipment = 05 marks Tenting capacity = 05 marks Supporting documents must be attached. | 30 |
| Total marks | | 100 |

Minimum qualifying marks

65

TERMS AND CONDITIONS OF THE TENDER

3. Definitions

- 3.8.** . “Procuring Agency/ Purchaser” means University of University of Home Economics, Lahore.
- 3.9.** . “UHE” means University of Home Economics , Lahore.
- 3.10.** . “Bidder ” means the Firm/ Company/ Supplier/ Distributer that may provide or provides the Goods and related services to any of the public sector organization under the contract and have registered for the relevant business thereof.
- 3.11.** . "Contract" means the agreement entered into between the Purchaser and the Contractor, in form of Supply Order or as recorded in the Contract Form

signed by the parties, including all Schedules and Attachments thereto and all documents incorporated by reference therein.

3.12. . "Contractor/ The Successful Bidder" means the person whose Tender has been accepted and awarded letter of Acceptance followed by the Supply Order or Contract by the Purchaser.

3.13. . "Contract Value" means that portion of the Contract Price adjusted to give effect to such additions or deductions as are provided for in the Contract which is properly apportion-able to the Goods or Services in question.

3.14. . "Goods" means equipment, machinery, and/ or other materials which the Contractor is required to supply to the Purchaser under the Contract.

3.15. . "Services" means installation, configuration, deployment, commissioning, testing, training, support, after sale service, etc. of Goods and other such obligations which the Contractor is required to provide to the Purchaser under the Contract.

3.16. . "PPRA" means Punjab Procurement Regulatory Authority.

3.17. If the tender opening date is announced as a holiday by the Government due to any reason, then the next working day will be considered as tender opening date.

4. TENDER ELIGIBILITY

Eligible Bidder is one who:

4.8. has valid registration certificates for Income Tax and Sales Tax;

4.9. is an active Income Tax Payer;

4.10. has got the experience in supply of relevant items;

4.11. has got the Technical Staff to execute the work;

4.12. conforms to the clause of "Responsiveness of Bid" given in this tender document;

4.13. has not been blacklisted.

4.14. have at least five vehicles comprising of pick-up/trucks.

4.15. Has at least fifteen years of work experience of provision of catering services to public or private sector.

5. EXAMINATION OF THE TENDER DOCUMENT

The bidder/Tenderer is expected to examine the Tender Document, including all terms and conditions.

6. AMENDMENT OF THE TENDER DOCUMENT

- 6.8. The Purchase Committee of University of Home Economics, Lahore at any time prior to the deadline for submission of the Tender, at its own initiative or in response to a clarification requested by the Bidder(s), amend the Tender Document, on any account, for any reason. All amendment(s) shall be part of the Tender Document and binding on the Bidder(s).
- 6.9. The Purchaser shall notify the amendment(s) in writing to the prospective Tenderers/ Bidders.
- 6.10. The Purchaser may, at its exclusive discretion, amend the Tender Document to extend the deadline for the submission of the Tender, in which case all rights and obligations of the Purchaser and the Tenderers previously subject to the deadline shall thereafter be subject to the deadline as extended.

7. BID CURRENCY

Bidder should quote price in Pak Rupees for as tender notice.

8. VALIDITY PERIOD OF THE BID

- 8.8. Validity period of the bids shall be 90 days.
- 8.9. In exceptional circumstances, the Purchase Committee of University of Home Economics, Lahore may ask the Bidders for an extension of the period of validity. The request and the responses shall be made in writing. A bidder accepting the request will not be required nor permitted to modify its tender.

9. BID SECURITY

- 9.8. **Bidder will submit Bid Security drawn in the name of Additional Treasurer, University of Home Economics, Lahore.**
- 9.9. **The Bid Security will be in form of CDR only in favor of the Additional Treasurer, University of Home Economics, Lahore.**
- 9.10. Cheque/ Cross Cheque/ pay order/ Demand Draft /Banker's Cheque shall be summarily rejected.
- 9.11. The amount submitted as Bid Security shall be refunded to the unsuccessful bidders after the decision for the award of the said tender upon request.
- 9.12. The Bid Security of Successful Bidder(s) may be returned after provision of services along with invoice/bill or after the submission of Performance Guarantee in the prescribed manner.
- 9.13. If the Bid Security is found less than the required amount then the bid will be rejected irrespective of the rates and the stage of the bid process.

- 9.14. The Bid Security may be forfeited, if a Bidder:
- a) Refuses to accept supply order/ work order
 - b) Fails to furnish complete/partial supply of items.
 - c) Supplies sub-standard quality of the required item services

10. **BID PREPARATION AND SUBMISSION**

- 10.8. The Tender shall be filled in / accompanied by the prescribed Forms, Annexes, Schedules, Drawings, Documents, Brochures, Literature, etc. which shall be completely filled in, stamped and signed by the Tenderer or his Authorized Representative. In case of copies, photocopies may be attested.
- 10.9. The Bids/Tenders should be submitted in two parts (1) **Technical Proposal** and (2) **Financial Proposal**. The Technical Proposal and Financial Proposal shall be submitted in separate covers.

10.10. **TECHNICAL PROPOSAL**

The Technical Proposal will enable the concern committee to evaluate whether the bidder is technically competent and capable of executing the order and the specifications offered by the bidder meet the ones given in the Tender/Bid Documents. Only those bids which qualify in the technical stage will be eligible for the Financial Proposal opening. The Financial Proposals of bidders who failed in the Technical stage will not be opened.

- 10.11. The Technical Proposal form as given in the Bid/Tender Document shall be filled, signed and stamped in all pages. The Purchase Committee will not be responsible for the errors committed in the bids by the bidders.
- 10.12. The Technical Proposal **must not strictly contain any Price/Cost indications as such** otherwise the bids will be summarily rejected.
- 10.13. The Bidder should quote only one brand/model/make of each item if required
- 10.14. **Detail and Order of Documents to be furnished with the Technical proposal (Envelope A):**

The documents attached with the Technical Bid must be signed and stamped by the Authorized Representative of the Bidder. The documents attached must be numbered and attached in the following order:

- 10.14.1. Covering letter (*Annexure-A*) duly signed and stamped by authorized representative.
- 10.14.2. Copy of Income Tax Registration Certificate
- 10.14.3. Copy of PRA registration
- 10.14.4. Detailed specification of items.

10.14.5. Affidavit/Undertaking Covering Letter on Stamp Paper (*Annexure-D*).

10.14.6. If the tender documents are not purchased from purchase office of UHE and the documents are downloaded from PPRA/ UHE website then the original evidence of deposited/ transferred fee required in the concerned (deposit slip or draft etc. of Rs. 1000 must be attached).

10.14.7. Evidence of bid security (CDR). Bid Security of amount (total amount of the relevant lot) mentioned in Clause No. 9 of the Tender Document

10.14.8. All others supporting documents regarding required specifications and for fulfilling Technical Evaluation criteria proving the requisite qualification, experience and capacity etc.

10.14.9. Signed and stamp copy of bid documents.

FINANCIAL PROPOSAL

10.15. The Financial Proposal of the bidder shall also include the price break up of taxes/duties. All taxes/duties freight charges etc. as applicable shall be responsibility of the bidders.

10.16. The cost quoted by the bidder shall be kept firm and unchanged for a period specified in the Bid/Tender Documents from the date of opening of the bids. The bidder shall keep the price firm/unchanged during the period of Contract including during the period of extension of time if any.

10.17. The quoted price will be inclusive of all taxes, duties, levies, insurance, freight (transportation charges), etc.

10.18. The Bid is liable for rejection if Financial Proposal contains conditional offer.

10.19. Vendors must quote their rates on the company letter pad / tender form according to the specifications.

10.20. DETAILS TO BE FURNISHED WITH FINANCIAL PROPOSAL

(ENVELOPE B)

10.20.1. Financial Proposal Covering Letter (**Annexure E**).

10.20.2. Financial Proposal Form duly filled and signed by the bidder.

10.13.3.

10.21. Sealing the Bid

10.21.1. The Technical Proposal shall be placed in a separate cover (**Envelope-A**) and sealed appropriately. The Technical Proposal cover shall be marked as "**Technical Proposal for** Bid Ref.: due on

the "FROM" address and "TO" address shall be written without fail.

10.21.2. The Financial Proposal (**Envelope-B**) shall contain rates of item quoted by the bidder. The Financial Proposal cover shall be marked as "**Financial Proposal for** Bid Ref.: due on: The "FROM" address

and “TO” address shall be written without fail.

10.21.3. Out Cover: The Technical Proposal cover (Envelope-A) and Financial Proposal cover (Envelope B) shall then be put in a single outer envelope and sealed. The outer cover shall be marked as “**Bid for the Purchase of** Ref.:..... due on The “FROM” address and “TO” address shall be written without fail.

10.22. Mode of Submission of Bids

10.22.1. The Bid should be addressed to “convener Purchase Committee, University of Home Economics, Lahore” and shall reach purchase office of University of Home Economics, Lahore within given time period in tender notice,

10.22.2. The Bids received after Due Date and Time or Unsealed or incomplete or submitted by Fax or Email will be summarily rejected.

11. MODIFICATION/WITHDRAWAL OF THE TENDER

11.8. The Bidder may, by written notice served on the Purchaser, modify or withdraw the Tender after submission of the Tender, prior to the deadline for submission of the Tender.

11.9. The Tender, withdrawn after the deadline for submission of the Tender and prior to the expiration of the period of the Tender validity, shall result in forfeiture of the Tender Security action under the rule

12. BID OPENING

12.8. Technical Proposal Opening

The bid’s outer cover and Technical Proposal cover will be opened by the Purchase Committee of University of Home Economics, Lahore on the date and time as specified in the Tender Notice /Bid Data Sheet. The bids will be opened in the presence of the bidders who choose to be present. Only one representative for each bidder would be allowed to attend the Bid Opening.

12.9. Suppression of facts and misleading information

12.9.1. During the bid evaluation, if any suppression or misrepresentation of information is brought to the notice of the Purchase Committee, the Committee shall have the right to reject the Bid and if it happens so after selection of the Bidder, the Purchase Committee may terminate the Contract or award of the Contract or further processing of the Bid as the case may be and that will be without any compensation to the Bidder and the Bid Security/Performance Guarantee, as the case may be, shall be forfeited along with any other legal action considered by the committee.

12.9.2. It is the Bidder's responsibility to prove the Bidder's requisite qualification, experience and capacity to undertake the project to the entire satisfaction of the Purchase Committee failing which the Bid may be rejected.

13. PRELIMINARY EXAMINATION

13.8. The Procuring Agency shall examine the bids to determine whether they are complete, whether any computational errors have been made, whether the required documents have been furnished and properly signed, and whether the bids are generally in order.

13.9. In the financial bids (at the time of opening the financial proposal) the arithmetical errors shall be rectified on the following basis. If there is a discrepancy between the unit price and the total price that is obtained by multiplying the unit price and quantity, the unit price shall prevail, and the total price shall be corrected. If the Bidders/Suppliers do not accept the correction of the errors, its bid shall be rejected. If there is a discrepancy between words and figures, the amount in words shall prevail.

14. DETERMINATION OF RESPONSIVENESS OF THE BID

14.8. The Purchaser shall determine the substantial responsiveness of the Tender to the Tender Document, prior to the Tender evaluation, on the basis of the contents of the Tender itself without recourse to extrinsic evidence. A substantially responsive Bid is one which:

14.8.1. Meets the eligibility -criteria for the Bidder and the Goods / the Services;

14.8.2. Meets all the mandatory requirements of the evaluation criteria.;

14.8.3. Meets the Technical Specifications for the Services;

14.8.4. Meets the delivery period / point for the Services;

14.8.5. Is accompanied by the required Bid Security;

14.8.6. Is otherwise complete and generally in order;

14.8.7. Conforms to all terms and conditions of the Tender Document, without material deviation or reservation

14.8.8. Which offers one Brand/Model/Make for each item (which does not contain any option)

14.9. A material deviation or reservation is one which affects the scope, quality or performance of the Goods or limits the Purchaser's rights or the Bidder's obligations under the Contract.

14.10. The Tender determined as not substantially responsive shall not subsequently be made responsive by the Tenderer by correction or withdrawal of the material deviation or reservation. However, the Purchaser may waive off any minor non-conformity or inconsistency or informality or irregularity in the Tender.

15. TECHNICAL EVALUATION CRITERIA

The Bidders who have duly complied with the Eligibility/Qualification and Evaluation will be eligible for further processing.

The Bids which do not conform to the Technical Specifications or Bid conditions or the Bids from the Bidders without adequate capabilities for supply and maintenance / warranty services will be rejected. The Eligible/Technically Qualified Bidders will be considered for further evaluation.

Technical Bids will be evaluated on the basis of following criteria and Financial Bids of only those bidders will be opened who have fulfilled the criteria:

| Evaluation Criteria | Pass | Fail |
|---|------------------|-------------|
| PRA Registration | Mandatory | |
| Income Tax Registration | Mandatory | |
| Conformance to the required specifications of the quoted item(s) given in Schedule of Requirement | Mandatory | |
| Affidavit /Bidder's Undertaking on stamp paper | Mandatory | |
| Bid Security in Shape of CDR of required amount (evidence attached) | Mandatory | |
| Evidence for the purchase of tender documents | Mandatory | |
| Attach the documents required under clause No. 10.7 of the bidding documents | Mandatory | |
| Bidder has properly quoted all the items given in the tender | Mandatory | |
| Registration certificate with catering association | Mandatory | |
| Attach the documents required under clause No. 2.8 (c) of the bidding documents | Mandatory | |

Note: In order to qualify for a firm / company for next phase of tender, the above are the minimum and standard requirements (successful vendor shall have to provide the sample if required by the technical committee).

The bidder must provide Verifiable documentary proof against all the mandatory requirement and Evaluation Criteria along with the Technical Proposal and no document will be received or considered after opening of the Technical Proposal.

The Purchase Committee may ask for physical Demonstration of any of the items given in the Tender Document for confirmation of the specifications.

16. FINANCIAL PROPOSAL EVALUATION

16.8. Technically qualified/successful bidder(s)/Tenderer(s) shall be called for opening of the Financial Proposal(s). The Financial Proposals will be opened in the presence of the Bidders at the time and venue indicated by the Purchaser accordingly. The technically Eligible/Successful Bidder(s)/Tenderer(s) or their authorized representatives against the quoted item(s) shall be allowed to take part in the FinancialProposal(s) opening against their relevant Lot(s).

16.9. Financial Proposal evaluation will be conducted under the Punjab Procurement Rules,

2014. The Price evaluation will include all duties, taxes, freight and expenses etc. In case of any exemption of duties and taxes made by the Government in favor of the Purchaser, the contractor shall be bound to adjust the same in the Financial Proposal.

16.10. The bidder must have to quote all the items given in the documents for which the bidder is applying.

16.11. The tender will be awarded to the accumulated technically evaluated lowest bidder.

17. REJECTION AND ACCEPTANCE OF THE TENDER/BID

17.8. The Purchaser shall have the right, at his exclusive discretion, to increase / decrease the quantity of the item(s), under PPRA Rules 2014 without any change in unit prices or other terms and conditions, accept a Tender reject any or all tender(s), cancel / annul the Tendering process at any time prior to award of Contract, without assigning any reason or any obligation to inform the Tenderer of the grounds for the Purchaser's action, and without thereby incurring any liability to the Tenderer and the decision of the Purchaser shall be final.

17.9. The Tender / bid shall be rejected if:

17.9.1. It is substantially non-responsive; or

17.9.2. The bidder does not meet any of the mandatory criteria mentioned in Clause No. 15; or

17.9.3. It does not contain the documentary proof against any of the mandatory criteria mentioned in Clause No. 15; or

17.9.4. The bid is incomplete, partial, conditional, alternative, late; or

17.9.5. the bidder does not attach Bid Security in Shape of CDR; or

17.9.6. the bid security is not attached or it is less than the required amount; or

17.9.7. the Bidder submits more than one Bids against one Tender; or the Bidder tries to influence the Tender evaluation / Contract award; or

17.9.8. the Bidder engages in corrupt or fraudulent practices in competing for the Contract award; or

17.9.9. there is any discrepancy between bidding documents and bidder's proposal i.e. any non-conformity or inconsistency or informality or irregularity in the submitted bid; or

17.9.10. The Bidder submits any financial conditions as part of its bid which are not in conformity with tender document.

17.9.11. If the bidder is black listed.

17.9.12. Prices offered should be for the entire quantity demanded; partial quantity offers would be straightaway rejected.

18. CONTACTING THE PROCURING AGENCY

18.8. No Bidder shall contact the Purchase Committee of University of Home Economics, Lahore on any matter relating to its bid, from the time of the bid opening to the time the Contract is awarded.

18.9. Any effort by a Bidder to influence the Procuring Agency in its decisions on bid evaluation, bid comparison, or Contract Award will disqualify the bidder and rejection of the bid. Canvassing by any Bidder at any stage of the Tender evaluation is strictly prohibited.

19. ANNOUNCEMENT OF EVALUATION REPORT

The Procuring Agency shall announce the results of bid evaluation in the form of a report giving justification for acceptance or rejection of bids at least ten days prior to the award of Contract. The report shall be made available on PPRA website and all the bidders shall be informed of this.

20. AWARD OF CONTRACT

20.8. The Tender will be awarded to the accumulated technically evaluated lowest bidder who has been declared Technically Qualified as well as lowest in price on the whole.

21. REFUND OF BID SECURITY (BS)

The BS of the unsuccessful Bidder will be refunded on the written request of the Bidder. The Bid Security of the successful bidder shall be released after successful completion of service delivery or after the verification of the submitted required performance guarantee.

22. ISSUANCE OF SUPPLY ORDER OR SIGNING THE CONTRACT

22.8. On the recommendation of the purchase committee supply order will be awarded by the Treasurer Office and the contract will be signed with the successful bidder.

22.9. The Successful Bidder will provide the stamp paper of 0.25% of total order value or as applicable for the time being for issuance of Supply Order or Signing the Contract.

23. REDRESSAL OF GRIEVANCES BY THE PROCURING AGENCY

23.8. Any bidder feeling aggrieved by any act of the procuring agency after the submission of his bid may lodge a written complaint concerning his grievances not later than 10 days after the announcement of the bid evaluation report.

23.9. The committee shall investigate and decide upon the complaint within fifteen days of the receipt of the complaint.

23.10. Mere fact of lodging of a complaint shall not warrant suspension of the procurement process.

23.11. Any bidder not satisfied with the decision of the committee of the procuring agency may lodge an appeal in the relevant court of jurisdiction in Lahore only.

GENERAL CONDITIONS OF CONTRACT / SUPPLY

ORDER

24. DELIVERY OF SERVICES

- 24.8. Delivery Period will be counted after issuance of work order:
- 24.9. The Supplier will be responsible for **delivery / installation/ training (if required)** of services at UHE, Lahore as mentioned.
- 24.10. The supplier will bear all costs associated with the preparation, delivery, installation and training etc. of the Items required for service delivery and the Purchaser will in no case be responsible or liable for those costs. The supplier will make such arrangements to ensure the safe delivery of goods required for provision of services. Any damage sustained during transportation/delivery will be rectified by the supplier at his cost.

25. LIQUIDATED DAMAGES

- 25.1. When the supplier fails to deliver or install the goods or both within the time period specified in the contract, the Purchase Committee may, without prejudice to any other remedy it may have under the contract, deduct from the contract price, as liquidated damages, a sum equivalent to 0.1% of the price of the delayed goods per day of delay, maximum up to 10% of the price of total value of the contract.
- 25.2. The Successful Bidder will be responsible to provide the delivery, delivery Challan and Bill with Sales Tax Invoice within the delivery period in order to avoid Late Delivery Charges/ delay in payments.

26. Sample Approval:

- 26.1. The bidder will be bounded to provide samples if required by the concerned committee.

27. INSPECTION AND TESTS

- 27.1. The Inspection Committee of UHE shall inspect and test the Goods supplied, the Services provided, under the Contract/Supply Order, to verify their conformity to the Technical Specifications.
- 27.2. Inspection Committee may verify the authenticity of items from Supplier.
- 27.3. After the inspection or test if the Inspection Committee is of the opinion that items do not conform to the specifications and the criteria mentioned above, the Inspection Committee may reject them, and the supplier shall either replace the rejected goods or make all alterations necessary to meet the requirements of the specifications free of cost to UHE.

27.4. The Technical Committee/ Inspection Committee can visit the workshop/ factory/ work place etc. for inspection purpose.

28. **RELEASE OF PERFORMANCE SECURITY**

The performance security 10% will be refunded to the supplier after successful provision of the services agreed in the contract. (if not mentioned then it will be six months). The performance security must be provided by the lowest technically evaluated bidder at the time of making the contract with UHE.

29. **CONTRACT AMENDMENT**

29.1. The Purchaser may, at any time, by written notice served on the Contractor, alter, amend, omit, increase, decrease or otherwise change the nature, quality, quantity and scope, of all / any of the Goods / the Services / the Works, in whole or in part.

29.2. No variation in or modification in the Contract shall be made, except by written amendment signed by both the Purchaser and the Contractor.

30. **TERMINATION FOR DEFAULT**

The Purchase Committee of University of Home Economics, Lahore may, without prejudice to any other remedy for breach of Contract, by written notice of default sent to the tenderer, terminate this Contract in whole or in part if:

30.1. The bidder fails to provide services at the time specified in the Contract

30.2. the successful bidder fails to deliver services as per its technical specifications offered in the bid

30.3. The successful bidder fails to perform any other obligation(s) under the Contract.

30.4. The bidder, in the judgment of the Purchase Committee has engaged in corrupt or fraudulent practices in competing for or in executing the Contract.

31. **BLACK LISTING**

If the Contractor fails / delays in performance of any of the obligations, under the Contract / supply order, violates any of the provisions of the Contract / Letter of Acceptance, commits breach of any of the terms and conditions of the Contract / Letter of Acceptance or found to have engaged in corrupt or fraudulent practices in competing for the award of contract / Letter of Acceptance or during the execution of the contract / Letter of Acceptance, the Purchaser may without prejudice to any other right of action / remedy it may have, blacklist the Contractor, either indefinitely or for a stated period, for future tenders in procuring agency or the public sector, as per mechanism provided in Punjab Procurement Rules, 2014.

32. Force Majeure

Majeure means an act of nature or an event beyond the control of the Supplier and not involving the Supplier's fault or negligence directly or indirectly purporting to miss- planning, mismanagement and/or lack of foresight to handle the situation. Such events may include but are not restricted to acts of the Procuring Agency in its sovereign capacity, wars or revolutions, f i r e s , floods, earthquakes, strikes, epidemics, quarantine restrictions and freight embargoes. If a Force Majeure situation arises, the Supplier shall promptly notify the Procuring Agency in writing with sufficient and valid evidence of such condition and the cause thereof. The Committee constituted for grievances, shall examine the pros and cons of the case and all reasonable alternative means for completion of purchase order under the Contract and shall submit its recommendations to the competent authority. However, unless otherwise directed by the Procuring Agency in writing, the Supplier shall continue to perform its obligations under the Contract as far as is reasonably practical and shall seek reasonable alternative means for performance not prevented by the Force Majeure event.

33. TERMINATION FOR INSOLVENCY

The Procuring Agency may at any time terminate the Contract by giving written notice of 30 days' time to the Supplier if the Supplier becomes bankrupt or otherwise insolvent. In this event, termination shall be without compensation to the Supplier, provided that such termination shall not prejudice or affect any right of action or remedy which has accrued or shall accrue thereafter to the Parties.

34. FORFEITURE OF PERFORMANCE SECURITY

34.1. If the Contractor fails / delays in performance of any of the obligations, under the Contract / violates any of the provisions of the Contract / commits breach of any of the terms and conditions of the Contract the Purchaser may, without prejudice to any other right of action / remedy it may have, forfeit Performance Security of the Contractor.

34.2. Failure to supply required items/services within the specified time period will invoke penalty as specified in this document. In addition to that, Performance Security amount will be forfeited and the company will not be allowed to participate in future tenders as well.

35. PAYMENT

100% payment will be made by University of Home Economics, Lahore to the Successful Bidder after successful delivery, installation and training etc. of services as per schedule of delivery mentioned in the work order and on receipt of the following documents.

36. Rate Contract

- 36.1.** The rate contract will be initially valid upto 30-06-2024 from the date of issue of order/approval. However, the contract will remain enacted subject to satisfactory performance.
- 36.2.** Any parallel rate contract for similar services can be placed by the University of Home Economics at any time during the period of rate contract with one or more firms.

37. Work Experience Required

- 37.1.** The catering firm/ bidder must have catering experience of minimum 15 years of education sector- public or private, especially the experience of managing the events of convocation, seminars and training sessions.
- 37.2.** The catering firm/bidder must attach satisfactory certificate(s) of similar functions/ events/ parties where the catering firm has provided catering services.

NOTE

All the process will be accomplished as per PPRA Rules 2014.

Moreover, in case of any dispute / confusion etc. (other than warranty and bid security clause) the terms and conditions etc. given in Standard Bidding Document of PPRA will be applicable upto the extent of contradiction.

Annexture- A Technical Proposal Covering Letter

To
Convener Purchase Committee
University of Home Economics, Lahore,

Dear Sir,

We are hereby submitting our Proposal, which includes the Technical Proposal and the Financial Proposal sealed in two separate envelopes within an outer envelope. We have attached the **Technical Bid Form, Check List, Detailed Specifications** and the required **supporting documents** along with our Technical Bid.

We have attended original bid security amounting to Rs. Having No....dated Along with our technical bid.

We are submitting the proposal in conformity of all the terms and conditions as laid down in the tender document

Yours sincerely,

Authorized Signature

(In full and initials)

Name and Designation of Signatory Name of Firm Address

Annexure- B
Check List

The bidder must attach this list along with the Bid

1.1. Packing of the Bid

| S# | Description | YES/NO |
|----|--|-------------------|
| 1 | Whether the Bid is submitted in Two Envelopes | |
| 2 | Technical Proposal | <i>Envelope A</i> |
| 3 | Financial Proposal | <i>Envelope B</i> |
| 4 | Whether both Technical and Financial Proposals are put into another Outer Envelope. | |

1.2. SUBMISSION AND ARRANGEMENT OF SUPPORTING DOCUMENTS

The Bidder must provide all the Supporting Documents, number all the pages of supporting documents, provide the page information and arrange the documents in the following order:

| Envelope A: Enclosures of Technical Proposal | | Attached YES/NO | Page# |
|--|---|------------------------|--------------|
| 1 | Check List | | |
| 2 | Covering Letter | | |
| 3 | Technical Bid Form duly signed and Stamped by the Bidder | | |
| 4 | Specifications of the quoted items on the Letter Head of the bidder | | |
| 5 | Copy of Income Tax Registration Certificate | | |
| 6 | Copy of PRA Registration Certificate | | |
| 7 | Affidavit/Undertaking on the Stamp Paper | | |
| 8 | Proof of Experience of the Company | | |
| 9 | List of Staff | | |
| 10 | Any other documents if required | | |
| 11 | Bid Security in shape of CDR with the technical proposal | | |
| 12 | Copy of registration books of vehicles | | |
| 13 | Copies of purchase order/ satisfactory reports | | |
| 14 | Supporting documents regarding establishment of the firm | | |
| 15 | Latest income tax return filed | | |
| 16 | List of crockery | | |
| 17 | List of tenting and other equipments etc. | | |
| 18 | Registration certificate with catering association | | |
| 19 | Any other documents if required | | |
| Note: All the above documents including all mentioned in clause 15, and any other supporting document must be numbered and page number must be mentioned in the column specified for the purpose. | | | |

| Envelope B: Enclosures of Financial Proposal | | Attached YES/No | Page # |
|---|---|------------------------|---------------|
| 1 | Financial Proposal Covering Letter | | |
| 2 | Price Schedule Form duly filled, signed and stamped by the bidder | | |

Annexure- D

AFFIDAVIT/BIDDER’S UNDERTAKING ON THE STAMP PAPER

Ref: **Tender No.** Tender No. /..... **published.. on PPRA**

1. We have examined the Tender/Bid Document and we undertake to meet the requirements regarding supply of Items, warranty and services as required and are prescribed in the Tender Document.
2. It is certified that the information furnished here in and as per the document submitted is true and correct and nothing has been concealed or tampered with.
3. We have read the provisions of Tender/Bid Document and confirm that these are acceptable to us. We further declare that additional conditions, variations, deviations, if any, found in our response shall not be given effect to.
4. We agree to unconditionally accept all the terms and conditions set out in the Tender/Bid Document
5. We undertake, if our Bid is accepted, to supply the items within the delivery period mentioned in the Tender Document.
6. We understand that no document regarding evaluation criteria will be accepted after opening of the Technical Bids and we are bound to provide all the documentary proofs regarding evaluation criteria or any other supporting document at the time of opening of Technical Bids.
7. We agree that the Purchase Committee of University of Home Economics, Lahore is not bound to accept the lowest or any of the bids received. We also agree that the Purchase Committee reserves the right in absolute sense to reject all the products/ services specified in the Bid Response without assigning any reason whatsoever under PPRA Rules 2014.
8. We also declare that our Company/Organization is not blacklisted by any of the Federal or Provincial Government in Pakistan.
9. The food provided and all other equipments will be hygienic in all aspects. Moreover, the crockery used for preparation and storage of food would be neat and clean. The premises used for preparation and storage of food would also be kept clean.
10. The firms possesses 15 years of experience and owns minimum 5 vehicles including pick ups and trucks.

[Name and Signatures of authorized Person along with stamp]

Annexure- E
Financial Proposal Covering Letter
(to be attached with Financial Proposal)

To,

Convener/ Chairperson Purchase Committee
University of Home Economics, Lahore,

Dear Sir,

With Reference to your Tender No.for (*title of the Tender*).

Please find attached our Financial Proposal for the sum of Rs. (*insert amount in words and figures*)_.

This amount is inclusive of all taxes.

We have attached the Bid Security of amount Rs. (*insert amount in words and figures*) having No. along with our copy of technical bid.

Yours sincerely,

Authorized Signature

Annexure-F Contract Agreement Form

THIS AGREEMENT made the *[day]* day of *[month]* *[year]* between *[University of Home Economics, Lahore]* (hereinafter called “the University”) of the one part and *[name and address of Supplier]* (hereinafter called “the Supplier”) of the other part:

WHEREAS the University invited Tenders for catering services on framework contract basis, viz, *[brief description of goods and related services]* and has accepted a Tender by the Supplier for the supply of those goods and related services in the sum of Rs. *[Contract Price in figures and in words]* (hereinafter called “the Contract Price”).

NOW THEREFORE the parties hereby agree as follow:

- 1- The following documents attached shall be deemed to form an integral part of this Contract:
 - i- Tender/Bid Document
 - ii- Letter of Acceptance
- 2- The Terms and Conditions of Supply Order/Contract given in the Tender/Bid Document will be applicable.
- 3- The mutual rights and obligations of the University and the Supplier will be preserved in the light of Terms and Conditions mentioned in the Tender /Bid Document.

IN WITNESS whereof the parties have caused this Contract to be executed in accordance with the laws of Pakistan on the day, month and year written above.

For University of Home Economics, Lahore:

For the Supplier:

Signature

Print Name

Title